

## Membership Benefits & Discounts 2019

As a member of Helplines Partnership you belong to the only organisation dedicated to representing, supporting and developing the helpline sector



### BE PART OF THE COMMUNITY

- Take part in exclusive member events
- Priority access to research and surveys
- Learn from, work with and meet other helpline professionals
- Monthly ebulletins and quarterly newsletters
- Stay connected with member networking opportunities
- Raise your profile through guest blog posts on our website
- Represent the sector and stand for election to the Board of Trustees (voluntary sector members only)

### SAVE MONEY

- Save 40% on our [training](#) courses which have been designed specifically around helpline context and practice
- Save 40% on our [Helplines Standard accreditation](#) to build sustainability and acknowledge quality and best practice in your service

Helplines Standard	Member Fee	Non-Member Fee
Workbook (subject to VAT)	£120	£200
<b>Accreditation</b> - Preparation and assessment of phone and email channels at one site (* Price subject to specific requirements, VAT and expenses)	£2,675 *	£4,460 *

- Save 40% on our specialist [consultancy](#)
- Save 60% on places at our [Annual Conference](#) and [Helpline Awards](#) Ceremony
- Save 25% on [advertising](#) paid helpline vacancies
- Free promotion of volunteer vacancies on [social media](#)
- Save on the [standard freephone call rates](#) to your helpline
- Save 70p a minute for any [calls received from a BT payphone](#)
- Save time and money with a cloud-based multi-channel [Virtual Call Centre](#)
- Save money on [real-time translation and interpreting services](#) for your helpline
- Save your advertising budget with a free listing on our [Find a Helpline](#) directory

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### PRACTICAL SUPPORT

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- Tap into the collective knowledge and experience of the team at Helplines Partnership and your fellow members
- Professional advice and support for all stages of helpline development
- Freephone numbers specifically for helplines that provide confidentiality to callers and reduce costs for your organisation
- Increase accessibility to your service with the exclusive BT Payphone Access Charge waiver (PAC)
- Prevent language being a barrier to accessing your helpline with specialist language translation services
- Build reliability, flexibility and efficiency into your helpline with a cloud-based multi-channel Virtual Call Centre
- We're just a phone call away - we are your helpline

### RAISE YOUR PROFILE

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- Be part of the collective voice of the helpline sector
- Contribute to research that helps shape future activity
- Opportunities to promote your service at our events in Member Showcases
- Celebrate and recognise your helpline successes through the annual Helpline Awards
- Increase awareness of your service with our Find a Helpline directory
- Promote your membership with a Helplines Partnership Member logo

### CONTACT US

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#### Membership and Member enquiries

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[Talk to us about membership](#)